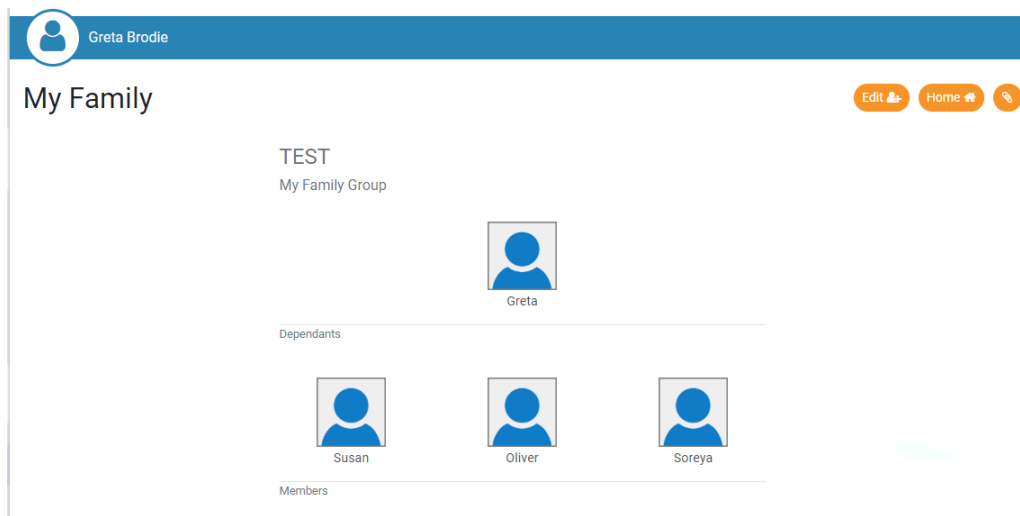


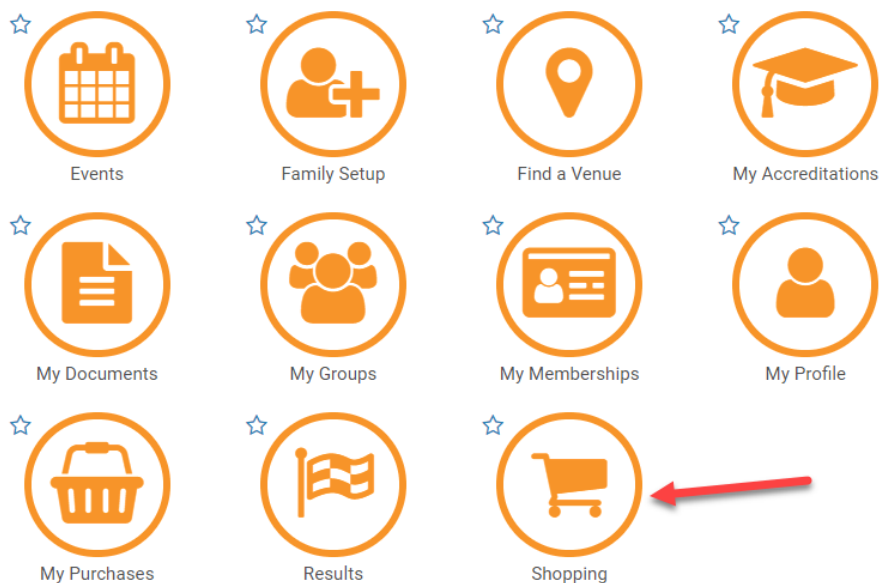
## How do members transfer clubs?

For a member to transfer clubs, they must purchase a product with a new club first. Once they have purchased the product, a transfer button will be available on the old membership product, whereby the swimmer will be eligible to receive a refund on any components which are common to both membership products (i.e Swimming NSW & Swimming Australia Components). The member will receive the refund within 10 days of the transfer being initiated. Please follow below instructions.


Sign-in to Swim Central (<https://swimcentral.swimming.org.au/home>) and access the family member who you wish to transfer. You will need to enter your family pin.



Click on the Shopping Icon





Search the name of the club you wish to transfer to and select the membership product you wish to purchase.

Product Catalogue Finder 

Already know what you're looking for, or who sells it?

Enter a keyword to help us find it for you; search will commence once at least 3 characters have been entered.

Search ✖ Clear Filter Product Type

Name 	AUD incGST
Junior Dolphin - 7 & Under <small>Kincumber Pacific Dolphins SC</small>	\$0.00
Non-Swimmer/Parent <small>Kincumber Pacific Dolphins SC</small>	\$40.60
Swimmer <small>Kincumber Pacific Dolphins SC</small>	\$157.33 

Add membership product to the Trolley.



You meet the requirements for this product.

Add to Trolley 

Go to Trolley 

Proceed & finalise the purchase ensuring it has been assigned to the correct member of your family.

Confirm Your Trolley Contents


#	Product Name	exGST	GST	Quantity	incGST
1 	Swimmer <small>Kincumber Pacific Dolphins SC Josh Karp</small>	\$150.96	\$6.37	 1	\$157.33
<b>Grand Total</b>				<b>1</b>	<b>\$157.33</b>
GST Component					\$6.37
SAL Surcharge*					\$1.86
Transaction Fee*					\$2.23

\* fees and surcharges included in total amount shown


Terms and Conditions of Purchase

I agree with Ts & Cs


Once the membership payment has been successful, proceed back to the members home and access their Memberships.




Welcome Home




Events




Family Setup




Find a Venue




My Accreditations




My Documents




My Groups




My Memberships




My Profile



My Purchases



Results



Shopping

You should now have multiple memberships in your membership lists. The green tick next to one of the memberships will indicate which is your primary membership.

## ← My Memberships

### Entity Membership Status

Membership Name	Expiry
<div style="display: flex; justify-content: space-between;"> <div style="width: 45%;"> <input type="text" value="Search"/> </div> <div style="width: 45%;"> <input type="text" value="Active Only"/> </div> </div>	
<div style="display: flex; align-items: flex-start;"> <div style="margin-right: 10px;"> <input checked="" type="checkbox"/> </div> <div> <p><b>Junior Swimmer</b></p> <p>Swimming NSW Test Club</p> </div> </div>	30-09-2019
<div style="display: flex; align-items: flex-start;"> <div style="margin-right: 10px;"> <input type="checkbox"/> </div> <div> <p><b>Swimmer</b></p> <p>Kincumber Pacific Dolphins SC</p> </div> </div>	30-09-2019



Click on the membership of the **club you wish to transfer FROM (i.e. the club you are leaving)**.  
A transfer button will appear on the right-hand side.

\*\*In the below example, the Swimmer will be transferring **FROM** *Swimming NSW Test Club- Junior Swimmer*,  
**TO** *Kincumber Pacific Dolphins- Swimmer*

Click the orange **Transfer** button.

### Entity Membership Status

Search Membership Status

Search Active Only

Membership Name	Expiry
Junior Swimmer Swimming NSW Test Club	30-09-2019
Swimmer Kincumber Pacific Dolphins SC	30-09-2019

2 Records

### Junior Swimmer Details

My Primary Membership ✓

Transfer Options Available (2) Transfer

Josh Karp  
JUNIOR SWIMMER

19  
valid to 30 Sep

A list of transfer options will appear on the right-hand side of the screen. This may include other memberships within the same club (i.e. changing membership type). Click the option you wish to transfer to. In this example, the Swimmer is transferring to Kincumber Pacific Dolphins.

### Entity Membership Status

Search Membership Status

Search Active Only

Membership Name	Expiry
Junior Swimmer Swimming NSW Test Club	30-09-2019
Swimmer Kincumber Pacific Dolphins SC	30-09-2019

### Junior Swimmer Transfer

Search Back

Membership Name	Expiry
Junior Dolphins Swimming NSW Test Club	30-09-2019
Swimmer Kincumber Pacific Dolphins SC	30-09-2019

A pop-up message will appear, confirming which club you will be transferring to. Please **read this message carefully** to ensure it is the correct transfer. You will be eligible to receive a refund on any components which are common to both membership products. Click Continue.

## Request Transfer ✕

Are you sure you would like to request the following transfer?

*transfer from*

Junior Swimmer  
Swimming NSW Test Club

*transfer to*

Swimmer  
Kincumber Pacific Dolphins SC

You will be eligible to receive a refund\* on any components which are common to both membership products.

After transfer is complete your original membership will expire.

\* transaction costs are not included in any refunded amount

✕ Cancel

Continue ✓

The transfer request is now approved. It is important to note; you must still update your **primary membership**.

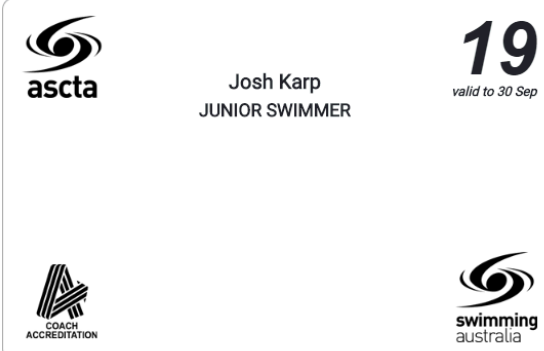
### Junior Swimmer Details

My Primary Membership





Transfer Request Approved





Josh Karp  
JUNIOR SWIMMER

**19**  
valid to 30 Sep



Update your primary membership by clicking on the new membership from the list.  
Click **Make Primary**.

### Entity Membership Status

Search Membership Status

Search  Active Only


Membership Name ^	Expiry
<span style="color: green;">✔</span> Junior Swimmer Swimming NSW Test Club	30-09-2019
Swimmer Kincumber Pacific Dolphins SC	30-09-2019 <span style="color: blue;">▶</span>

2 Records


### Swimmer Details


Promote Membership ➔ Make Primary ▼

Transfer Options Available (1) Transfer ⇄



Josh Karp  
SWIMMER





19

valid to 30 Sep

Ensuring you have selected your new club as the primary membership, you have successfully transferred to your new club.

## ← My Memberships

Home
🔍

### Entity Membership Status

Search Membership Status

Search  Active Only


Membership Name ^	Expiry
<span style="color: green;">✔</span> Swimmer Kincumber Pacific Dolphins SC	30-09-2019 <span style="color: blue;">▶</span>
Junior Swimmer Swimming NSW Test Club	30-09-2019

2 Records


### Swimmer Details


My Primary Membership ✔

Transfer Options Available (1) Transfer ⇄



Josh Karp  
SWIMMER





19

valid to 30 Sep

**The credit card (used to make the purchase) will be refunded on any components which are common to both membership products- e.g. Swimming Australia & Swimming NSW fees in the above example. You can expect to receive this refund within 10 days of completing the transfer.**