



Swim Central is Evolving

In the coming months, we will be changing not only the look and feel of Swim Central but also streamlining the member experience as you use the system. These upgrades will involve enhancing some existing key areas for better functionality and simplifying other areas. Our goal is faster end to end transactions in the system overall, and ultimately less clicks for you.

The first stage of upgrades introduces you to our new look of Swim Central. A couple of weeks ago, we rolled out a new user login screen that is more visually appealing and introduced you to our new colour scheme and theme. This week, you will see a new look to your home page that initially looks quite different but is in fact the same, and then some. Home screen icons that formerly appeared front and centre on the home page are now located along the left-hand side. We have added a quick view of upcoming events and member alerts. Through these two additions, you will now be able to see upcoming events that your club is linked to along with posted alert notifications of pending action items for you and your family.

In the coming months, our upgrades will focus on a more streamlined user experience for the following actions in Swim Central:

- Obtaining membership (both joining and renewing),
- Managing profiles for you and your family,
- Nominating, paying for, and viewing meet entries

As we progress with our upgrades, we vow to keep you updated of anything new that you might encounter. In addition, should you hit a bump in the road, we will also make help guides available so that you can keep moving alongside us as we actively work.

[Click here](#) and [here](#) to find help guides for navigating within Swim Central or to find the relevant State and Territory contact details for you. We thank you once again for your patience while the system undergoes these important upgrades.